

Better Care Fund – Integration Executive

Integration Resources - September 2017

A. Developing accountable care systems: lessons from Canterbury

The health system in Canterbury, New Zealand, has undertaken a significant programme of transformation over the past decade. This new report from the King's Fund considers lessons that the NHS can learn as it continues its own journey of transformation.

In a related guest blog, Stephen Dunn, Chief Executive of West Suffolk NHS Foundation Trust, shares his reflections on the report and considers how the lessons from Canterbury can offer hope for the NHS.

To view the report please visit

https://www.kingsfund.org.uk/publications/developing-accountable-care-systems?utm_source=The%20King%27s%20Fund%20newsletters&utm_medium=email&utm_campaign=8605423_NEWSL_The%20Weekly%20Update%202017-08-24&utm_content=canterburybutton&dm_i=21A8,54FZJ,FLWOSX,JNHPC,1

To view the blog please visit https://www.kingsfund.org.uk/blog/2017/08/lessons-canterbury-reasons-for-hope?utm_source=The%20King%27s%20Fund%20newsletters&utm_medium=email&utm_campaign=8605423_NEWSL_The%20Weekly%20Update%202017-08-24&utm_content=stephendunnblogbutton&dm_i=21A8,54FZJ,FLWOSX,JNHPC,1

B. Just ask Alexa – teaming up with Amazon to help people live independently in their homes for longer

Hampshire County Council is set to become the first ever Local Authority to pilot new Amazon Echo technology to support older people needing care. For details please visit <https://www.hants.gov.uk/news/aug25amazonecho>

C. King's Fund Summary: What are the priorities for health and social care?

As the dust settles on the first weeks of the new parliament and ahead of the party conference season, the King's Fund assesses the state of health and social care and set out the big issues facing the government. To view the summary please visit https://www.kingsfund.org.uk/publications/what-are-priorities-health-and-social-care?utm_source=The%20King%27s%20Fund%20newsletters&utm_medium=email&utm_campaign=8557597_NEWSL_The%20Weekly%20Update%202017-08-10&utm_content=prioritiesbutton&dm_i=21A8,53F31,FLWOSX,JIT8R,1

D. UKAuthority: The month's top digital health and social care stories

Health minister announces NHS Digital Academy

Three universities join forces to support development of digital and leadership skills at senior levels of health service <http://www.ukauthority.com/health-care/entry/7379/health-minister-announces-nhs-digital-academy>

Innovate UK offers prizes for digital healthcare tech

Agency makes £8 million available for first round of projects from DoH backed catalyst programme <http://www.ukauthority.com/health-care/entry/7372/innovate-uk-offers-prizes-for-digital-healthcare-tech>

NHS Digital plans software development shake up

Capability Review points to consolidation of software teams and new cyber security centre <http://www.ukauthority.com/health-care/entry/7352/nhs-digital-plans-software-development-shake-up>

E. Adult Social Care: Quality Matters

This document sets out a single view of quality and a commitment to improvement. A summary action plan sets out six priority areas to make progress in the first year on improving quality, to be co-ordinated by the Department of Health.

For more information please visit

<https://www.gov.uk/government/publications/adult-social-care-quality-matters>

F. What's it like to live in a care home? Findings from the Healthwatch network

Between January 2016 and April 2017, local Healthwatch staff and volunteers across England visited 197 care homes across 63 different local authority areas to find out what day to day life is really like for many of those living in care homes.

These homes collectively provide care for almost 3,500 residents ranging from elderly people with dementia to those with severe learning disabilities.

During these visits local Healthwatch spoke with residents, their families and staff, compiling people's experiences with their own observations to produce 140 reports. These have all been shared with the providers, the public, CQC and Healthwatch England.

Healthwatch England has reviewed what people told local Healthwatch and published a briefing on the common issues that need to improve.

To view the report please visit

[http://www.healthwatch.co.uk/sites/healthwatch.co.uk/files/20170815_what it li ke to live in a care home findings from the healthwatch network.pdf](http://www.healthwatch.co.uk/sites/healthwatch.co.uk/files/20170815_what%20it%20like%20to%20live%20in%20a%20care%20home%20findings%20from%20the%20healthwatch%20network.pdf)

G. Home care services: What people told Healthwatch about their experiences

Over the last year, the number of local Healthwatch citing improvements to home care services as a priority for their community has doubled. This report explains what people have told Healthwatch about their experience of home care.

To view the report please visit <http://www.healthwatch.co.uk/resource/home-care-services-what-people-told-healthwatch-about-their-experiences>

H. Managing patient flow and improving efficiencies: The role of technology

Nuffield Trust: Having witnessed tracking technology first hand in two American health care organisations, Sophie Castle-Clarke sets out its strengths and how to implement it successfully.

For more information please visit <https://www.nuffieldtrust.org.uk/news-item/managing-patient-flow-and-improving-efficiencies-the-role-of-technology>

I. Unmet Need for Care

In 2015, the National Institute for Health Research School for Social Care Research (NIHR SSCR) funded research to explore unmet needs among older adults who live in their own home. This project, carried out jointly by Ipsos MORI and NatCen Social Research in collaboration with Age UK and Independent Age, had four key objectives:

- Explore the nature of unmet need for social care,
- Measure the prevalence of unmet need in England,
- Identify factors which predict development of unmet need,
- Explore the links between unmet need for social care and well-being.

The report by Ipsos Mori sets out the findings from this research and is available via <https://www.ipsos.com/sites/default/files/2017-07/unmet-need-for-care-full-report.pdf>

J. New Accountable Care Organisation Contract

To view the ACO contract, please visit <https://www.england.nhs.uk/new-business-models/publications/>

K. Westminster Health Forum Keynote Seminar: Key issues for older people's care and an ageing population: funding, innovation and service redesign

This seminar has been rescheduled to the **Morning of Friday, 9th March 2018**, with increased focus in the agenda on funding, innovation and service design

aspects of care, as well as adapting health services to an ageing population. It will take place in Central London.

With the Government's commitment to consult on the future of funding adult social care, delegates will discuss the next steps in delivering quality and cost-effective services, and progress on Sustainability and Transformation Partnerships - as well as the impact of current measures such as additional funding allocated to social care in the Spring Budget.

The agenda also looks at priorities for reducing delayed transfers of care from hospital, following the addition of this to the Department of Health's [Integration and Better Care Fund Policy Framework](#), and for tackling the variability of services through measures such as the Getting it Right First Time [programme](#).

Further sessions consider the wider implementation of the 'Enhanced health in care homes' [vanguards](#) as well as initiatives to improve the health of an ageing population through advances in innovation, medical research and technology, together with public health and risk reduction measures, and the integration of health and housing.

The draft agenda is available to download via <http://www.westminsterforumprojects.co.uk/forums/agenda/older-peoples-services-17-agenda.pdf>

To book places, please use the online booking form at <http://www.westminsterforumprojects.co.uk/book/older-peoples-services-17>

L. King's Fund Event: Learning from new care models here and abroad: Making accountable care happen

This event will take place on 3 October. For details, please visit https://www.kingsfund.org.uk/events/learning-new-care-models-here-and-abroad?utm_source=The%20King%27s%20Fund%20newsletters&utm_medium=email&utm_campaign=8586688_MKEVT_J837_NewCareModels_220817&utm_content=programme&dm_i=21A8,541J4,FLWOSX,JLMS4,1#about
